

Public Housing Management

September 18 - 21, 2023, Greensburg, PA

This training provides an overview of the HUD regulations and requirements needed to manage and improve your public housing program and each of your projects. You will learn to effectively manage your project's budget by understanding the budget's key components, fees paid by your project, the collection of receivables, and vacancy reduction.

In addition, PHM teaches the best practices in nondiscrimination, enforcement of the lease and community service, and supervising techniques. Also you learn to increase your agency's performance by understanding Public Housing Assessment System (PHAS) performance measures and how to assess them, while gaining the additional skills, responsibility, and accountability you need under HUD's asset management model.

Nan McKay and Associates (NMK) is offering this training in a special four-day format (see the included seminar agenda). It's an intensive four days, but it minimizes time away from your agency. An optional certification exam will be available online following the course.

Nan McKay's senior trainer Gail Gillispie will be leading this course. She brings extensive experience in property management and development, complemented by a keen aptitude for analysis and superb communication and presentation skills. Prior to joining NMK, she was program coordinator at Knoxville's Community Development Corporation. She holds a B.S. degree in Organizational Management.

Location and Cost

Location: Courtyard Greensburg
700 Power Line Drive
Greensburg, PA 15601

Cost: WPHDA members: **\$865/person**
Non-members: **\$890/person**

(Optional online exam: Additional \$100/person paid directly to NMK; see registration form.)

(Fee includes course materials, breaks and lunches for four days.)

Hotel Reservation

Deadline: Thursday, August 31

Courtyard Greensburg
724-834-3555

A special rate of \$98 per night plus taxes (without breakfast) is available until the deadline.

(Tax-exempt agencies must present their certificates when checking in.)

Seminar Registration

Due: Thursday, August 31

Return enclosed registration form with check payable to Western Pennsylvania Housing Directors Association.

Questions? Please contact 412.661.0591 or events@wphda.org.



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